

## CARE AND MAINTENANCE

Quartz is an extremely low maintenance surface that is not easily damaged. Following a few simple instructions will keep your countertop looking like new for many years to come.

Use a clean cloth or sponge with mild soap and warm water for routine daily cleaning. Be sure to rinse thoroughly, as soap residue can affect the appearance of your Quartz.

For stubborn spots, use a soft cloth, sponge or a non-scratch scrub pad, and a mild, neutral PH, non-abrasive cleanser such as Soft Scrub along with plenty of water to clean the surface. Care should be taken to not scrub too hard to avoid damage to the countertop surface.

For dried residue, a flat object such as a plastic putty knife can be used to gently scrape off the foreign material.

Honed surfaces can show fingerprints and other signs of daily living more readily than polished surfaces, and will require more frequent maintenance. Since the honed or satin finish actually creates more surface area to the material, it has the potential to show more signs of living from daily use. Honed surfaces can be cleaned as described above.

Although Quartz is extremely scratch resistant, it is not scratch proof. You should never cut or chop directly on your countertop. Always use a cutting board.

Always use a hot pad or trivet when setting down hot objects, such as hot pans or plates. Direct contact with extremely high heat can cause damage. Care should also be taken when using electric household appliances that may emit high heat such as crock pots, electric skillets, etc. as these can potentially damage the surface.

Take care to avoid spilling harsh chemicals such as drain cleaners, paint strippers, oven cleaners, bleach, etc. on your Quartz countertop. Any accidental spills should immediately be cleaned up and the surface rinsed thoroughly with clean water.

Quartz is offered in several finishes including polished, honed, satin, and brushed. Just as each finish has a different look, it also has slightly different characteristics. Some colors are available in our HONED or SATIN finish which offers the soft appearance of a lower sheen compared to the POLISHED finish. The HONED and SATIN finishes require slightly more maintenance than our polished finished materials. Since the honed or satin finish actually creates more surface area to the material it has the potential to show more signs of living from daily use.

Possible marks from metal cookware or utensils, fingerprints, food and beverages, and other items placed on, or moved across the countertop, may be visible on the

surface and will require more frequent or intense cleaning and maintenance to keep them free from marks. Most marks can be easily removed with a cloth or sponge, or by using household cleaners such as a cleaning eraser or carefully scrubbing with a sponge and a non-abrasive cleaner such as Soft Scrub Advanced Cleaner®. Over time the Honed or Satin finish will develop character and a patina unique to each customer. Honed and satin finishes can be cleaned using the same products and methods as other finishes.

The warranties issued by quartz companies covers manufacturing defects, however the temporary marks that commonly occur on honed and satin finishes are inherent to the material, and are not covered under the terms of most warranties and Bella Pietra Marble and Granite is unable to fix manufacturing defects.